## ORIGINAL



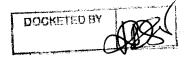
Tyrone Henry 2018 N. Tucker Dr. Tucson, AZ 85716 September 26, 2011

Ms. Kay Mecca Docket Control Arizona Corporation Commission 1200 W. Washington Phoenix, AZ 85007

Re: Docket No. E-01933A-11-0346

Arizona Corporation Commission DOCKETED

SEP 29 2011



Dear Madam:

Please find attached the missing page 2 from the formal complaint, I have attached an original plus thirteen copies. Please replace one of the pages numbered '3' with the attached page 2. I apologize for any inconvenience. Please find attached an affidavit signed by Raye Stiles as to the reason for the delay.

Sincerely,

Mr Tyrone Henry

cc: Docket Control (Original & 13 copies)

Lynn A. Farmer, Cheif Administrative Law Judge

Raye Stiles

Michael W. Patten

RECEIVED

2011 SEP 29 P 1: 02

AZ CORP COMMISSION

## AFFIDAVIT OF RAYESTILES Re: DOCKET # E-01933A-11-0346

## 1, Raye Ellen Stiles, affirm the following:

On or about September 17th, 2011, a letter arrived from an attorney by the name of Michael Patten. It stated that page 2 of Tyrone Henry's docketed complaint did not contain a page 2. As it turns out the letter was from TEP attorneys. On September 17th, 2011, there was no power in our residence. The missing page was stored in my computer. When power was restored, I was also out of ink. I was not able to purchase ink until Saturday, September 24th, 2011. I was unsure as to whether it would be permissible to hand write the page, thereupon altering the original document. Subsequent to receipt of the letter, I was also advised by Connie of utilities as to the missing page as well as Ms. Kay Mecca.

I affirm that the foregoing is true and correct to the best of my knowledge and belief.

Dated this the 26th day of September, 2011. Raye Effen Stiles

account, and notified me via letter. I disputed the debt on grounds that I was not in the residence, which TEP verified. I requested a breakdown of the bill and the period in question, which was provided.

During a conversation, TEP misrepresented that the additional amount charged was based upon a payment arrangement for the disputed debt, however, that was not true. The payment arrangement was for a deposit that was charged due to service being disconnected for non-payment for the current account for the current year.

It was requested of TEP to put in writing that they had not offset this bill with the IRS as a bad debt. TEP and its attorneys refused to provide same.

When I questioned the amounts on the bills received subsequent to the conversation with TEP reps and their attorney, I was advised that they had begun collecting the disputed amount via my current account, (with threats of disconnection)despite my adamant dispute of the alleged debt.

TEP rep asserted that the property was no longer owned by the same parties. However, those owners are still in business. I submit that the charges do not belong to me, that they are excessive in amounts that I had never reached during my tenancy.

The issues of this docketed complaint are as follows:

## UNLAWFUL DEBT COLLECTION

This is not the manner in which TEP is authorized to collect an eleven year old debt. It is not part of the current account for this address, and in that respect, is fraudulent billing. I cannot be denied service on a current account because of a disputed prior debt, nor can collection be enforced when I do not agree that I owe the debt.

There are methods of collection attempts. It is unlawful to have my current service put at risk because of an unlawful